Gmail

Michael Jones <[redacted]>

Your PHSO complaint C-2184831

1 message

Vicki Mitchell <Vicki.Mitchell@ombudsman.org.uk> 24 August 2026 at 11:01
To: Michael Jones <[redacted]>

Dear Mr Jones

Further to our previous correspondence, please find attached our decision about your complaint.

Regards

Vicki Mitchell

Caseworker

Parliamentary and Health Service Ombudsman

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We're changing our name. Later this year we will become the Public Service Ombudsman. This will make it easier for people to find us and understand what we do. The service we provide will remain the same. Visit our website to find out more.

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