Gmail

Michael Jones <[redacted]>

Your PHSO complaint C-2184831

4 messages

Vicki Mitchell <Vicki.Mitchell@ombudsman.org.uk> 17 July 2026 at 11:17
To: "[redacted]" <[redacted]>

Dear Mr Jones

I write to introduce myself as the caseworker considering your complaint.

I have been looking through the information you have provided and I think there is an issue with some of the files you have sent to us.

The Affidavit_Fraud_folio, Complaint_IOPC_MPS_folio and MOPAC_Review_folio files you have sent do not contain any information.

Would you like to resend these to me so I have all the information available to consider?

I look forward to hearing from you.

Regards

Vicki Mitchell

Caseworker

Parliamentary and Health Service Ombudsman

T: 0300 061 1551

E: vicki.mitchell@ombudsman.org.uk

W: www.ombudsman.org.uk

Our Service Charter explains how we work - **Click here to find out more**

For help with accessing encrypted emails from us, please visit our website

We're changing our name. Later this year we will become the Public Service Ombudsman. This will make it easier for people to find us and understand what we do. The service we provide will remain the same. Visit our website to find out more.

Michael Jones <[redacted]> 17 July 2026 at 18:48
Reply-To: [redacted]
To: Vicki Mitchell <Vicki.Mitchell@ombudsman.org.uk>

Dear Ms Mitchell,

Thank you for your email.

Sorry about the pdf folios' content. Some people have difficulty viewing the contents of the folios, I'm not sure why that is -- they are viewable in most PDF reader applications. The 3 folios contain 29 items in total and so it was a reasonably portable way of sending the files. Anyhow, I will resend the contents of each folio in a separate email in this chain, starting with the contents of *Complaint_IOPC_MPS_folio* (19 items) attached to this one. Let me know if you still have problems reading them.

Best wishes,
Michael Jones
[redacted]
[Quoted text hidden]

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19 attachments

- **05-IOPC_email_5.12.24.pdf** 105K
- **04-Action_Fraud_email_16.11.24.pdf** 105K
- **03-RM_PODs_12-13.11.24.pdf** 292K
- **01-Complaint_IOPC_12.11.24.pdf** 446K
- **02-Complaint_MPS_DPS_12.11.24.pdf** 447K
- **06-MPS_DPS_email-1_11.12.24.pdf** 76K
- **07-MPS_DPS_email-2_11.12.24.pdf** 75K
- **09-email_MPS_DPS_2.1.25.pdf** 132K
- **08-email_MPS_DPS_16.12.24.pdf** 202K
- **10-MPS_DPS_email_2.1.25.pdf** 153K
- **11-email_MPS_DPS_3.1.25.pdf** 175K
- **12-MPS_DPS_email_6.1.25.pdf** 220K
- **13-email_MPS_DPS_8.1.25.pdf** 152K

15-MPS_DPS_email_23.1.25.pdf
105K

14-MPS_DPS_emails_11.12.24--23.1.25.pdf
527K

16-MPS_DPS_emails_24.2-7.3.25.pdf
263K

17-Complainant Report.pdf
40K

18-MPS_DPS_email_29.4.25.pdf
131K

19-MPS_DPS_email_19.5.25.pdf
142K

Michael Jones <[redacted]> 17 July 2026 at 18:49
Reply-To: [redacted]
To: Vicki Mitchell <Vicki.Mitchell@ombudsman.org.uk>

Contents of *Affidavit_Fraud_folio* (3 items):
[Quoted text hidden]

3 attachments

Enclosures_List.pdf
480K

AFFIDAVIT_M.S.Jones_12.11.24_edit.pdf
528K

Bundle_Enclosures_1-25.pdf
5053K

Michael Jones <[redacted]> 17 July 2026 at 18:50
Reply-To: [redacted]
To: Vicki Mitchell <Vicki.Mitchell@ombudsman.org.uk>

Contents of *MOPAC_Review_folio* (7 items):
[Quoted text hidden]

7 attachments

04-MOPAC_email_4.6.25.pdf
170K

01-Police Complaints Outcome Reviews _ London City Hall.pdf
180K

03-Review_Request_MOPAC_3.6.25.pdf
503K

05-email_MOPAC_9.6.25.pdf
152K

02-email_MOPAC_3.6.25.pdf
134K

06-MOPAC_email_16.10.25.pdf
122K

07-MOPAC REVIEW OUTCOME - JONES - PC1154624.pdf
248K